

W Dixon Whiley - Arts Sales Returns Policy

According to [Australian Consumer Law](#), customers have a right to a refund if goods 'are faulty, don't match samples, or doesn't perform as expected' (Australian Consumer Law 2010), however please choose carefully as refunds are not offered due to change of mind or incorrect selections.

All work on this site is supplied with as much detail relating to individual dimensions and materials as possible, however if you are unsure please contact the Artist who will be happy to supply any additional information, higher resolution images or to recommend a framing supplier.

Artworks are carefully packaged and are undamaged at the time of shipping, however if for some reason your item is damaged in any way during the transportation process, you are entitled to receive a full refund.

A refund will be arranged for any damaged item provided you raise the claim within 7 days of accepting delivery. Refunds will be processed in approximately 7 days after goods have been returned.